

# TERMS AND CONDITIONS

## **PRICE TERMS**

All prices are F.O.B. Liberty, SC or point of shipment. Our responsibility, as shipper, ends upon delivery to and receipt by a common carrier.

## **PRICE CHANGES**

Prices are subject to change without prior notice.

## **MINIMUM BILLING CHARGE**

\$50.00 per order.

## **SHIPPING METHOD**

The Buyer shall designate the shipment method common carrier(s) on his purchase order. Whenever this information is not furnished, it is understood that we shall make this selection at the Buyer's risk.

## **PARTIAL SHIPMENTS**

Unless specifically indicated in writing on the Buyer's purchase order, we reserve the right to make partial shipments.

## **GUARANTEE**

We guarantee our products solely to direct purchasers from us and subject to the limitations hereinafter set forth in this paragraph for one year from date of shipment when such products are applied to the use for which they are designed and manufactured. We limit our guarantee to extending credit for defective products at invoice price. In no case will we allow charges for labor, consequential expense or damages incurred as a result of defective products. THERE IS NO IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS TO USE FOR OUR PRODUCTS OTHER THAN AS STATED ABOVE.

## **DESIGNS**

Subject to change without notice.

## **CLAIMS**

No claims are allowed unless made within ten (10) days of receipt of invoice. Damage or shortage claims should be filed with the delivery carrier.

## **RETURN OF GOODS**

A return authorization number has to be obtained from Reliable and be clearly marked on all correspondence and cartons being returned. No credit will be granted for goods returned without our permission. Request for permission to return goods should include date and number of our invoice covering your original purchase. A charge of 20% will be made to cover cost of handling, incoming inspection and retesting. Transportation charges must be prepaid. In the case of special or made-to-order goods, such as dry sprinklers, credit will only be issued if and when the goods can be resold. Goods purchased on your behalf from other manufacturers are subject to their return policy terms as well as our own.

## **SPECIAL GOODS**

Orders covering special or made-to-order goods are not subject to cancellation except in writing and upon agreement to make payment for work already performed.

## **SPECIAL PACKING & HANDLING**

Goods requiring special packaging and handling are subject to an extra charge.

## **WEIGHTS & DIMENSIONS**

Shipping weights and dimensions are approximate and in no sense guaranteed.

## **SHIPPING METHODS**

Any freight charges on "Drop Shipments" from an outside vendor are subject to additional charges.

## **EXPORT CONTROLS AND SANCTIONS**

Buyer acknowledges that our products are subject to U.S. export control and sanctions laws, regulations and Executive Orders, including without limitation the Export Administration Regulations (15 C.F.R. Parts 730 to 774), and the Foreign Assets Control Regulations (31 C.F.R. Parts 500 to 598). Diversion contrary to U.S. law is prohibited. Export, reexport or transfer, directly or indirectly, to Cuba, Iran, North Korea, Sudan, Syria or the Crimea region of Ukraine is prohibited. By accepting this order and delivery of our products, Buyer hereby agrees to comply with such laws and regulations and obtain any approvals, licenses or permits required under such laws and regulations for any export, reexport or transfer of the products.